



NYC RESTAURANT PROMISE

Protecting Employees & Guests

To help ensure everyone's safety as we welcome you back into our dining rooms, we ask that we make the following promises to each other.

Our Promise to You

- We will ensure safe sanitation practices are followed.
- We will administer health checks to all our staff prior to shift start.
- We will do temperature checks at the door for all customers.
- We will operate with enhanced air filtration, ventilation and purification.
- We will follow contact tracing guidelines as required.
- We will have hand sanitizer or hand-washing stations at all entrances.
- We will clean and sanitize all tables and hard surfaces after every use.
- We will sanitize place settings, utensils, menus and condiments (salt and pepper etc.) after every use, or we will ensure that they are single use.

Your Promise to Us

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 as determined by the Center for Disease Control (CDC), please help us keep everyone safe by using our contactless delivery/takeout options.
- If you have underlying health conditions, are part of a high-risk population group or are otherwise concerned about contracting COVID-19, please feel free to use our contactless delivery/takeout options or utilize specific hours of operation for high-risk individuals, where available.
- That you will be patient and kind to our staff and our other guests as we all try to adjust to a new normal.
- If you have any questions about the NYC Restaurant Promise, please ask for a manager who will be happy to assist you.
- You will understand and follow the NYC safety protocols.

By committing to compliance together, we can safely enjoy indoor dining again.

